

Your Cleaning Proposal

It's not just about clean homes, it's about changed lives.
We're here to spread the sparkle, one clean at a time.



epa.gov/saferchoice

📞 972-357-1278

🌐 sparklingqueenstexas.com

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ABOUT US

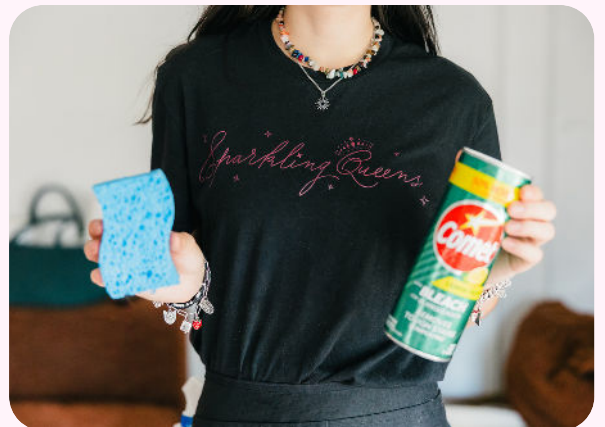
➔ Helping Lives Sparkle Since 2017

Sparkling Queens stepped up during the 2020 pandemic because **we realized a clean home is about more than just looks, it's about peace of mind.**

As a military spouse with a retired husband who was often away, and a mom to an autistic son, I've lived through the struggle of managing a home when life feels overwhelming. I know exactly how hard it is to keep up, and I know the difference the right help makes. **We started this company to be that help for you.**



- ✓ Founded in 2017 as Joy of Clean, rebranded to Sparkling Queens in 2023 under new management.
- ✓ 300+ Five-Star Reviews
- ✓ Award Winning Service
- ✓ Fully licensed & insured
- ✓ Military Spouse Owned & Operated



OUR INSURANCE & CREDENTIALS

At Sparkling Queens, **trust is backed by real protection.** We believe professional cleaning requires professional coverage. While many companies carry only basic general liability, we provide comprehensive protection for our clients and our staff through The Hartford.

We are happy to provide a **Certificate of Insurance (COI) upon request.** This policy is through The Hartford, ensuring your property is covered by one of the most trusted names in the industry.

<i>General Aggregate</i> \$2,000,000	<i>Products-Completed Operations Hazard</i> \$2,000,000	<i>Liability and Medical Expenses</i> \$1,000,000 <i>(each occurrence)</i>
<i>Hired & Non-Owned Auto</i> \$1,000,000	<i>Personal and Advertising Injury</i> \$1,000,000	<i>Damages to Premises Rented to You:</i> \$1,000,000
<i>Employment Practices Liability</i> \$25,000 <i>(each occurrence)</i> \$25,000 <i>(aggregate)</i>		

Why Our Coverage Matters to You

If an accident occurs or someone is injured while working in your home, gaps in a cleaning company's insurance can quickly become a homeowner's legal nightmare.

By employing a W-2 model (never subcontractors) and carrying high-limit coverage, **we ensure that you are never at risk.** We don't just protect our business; we protect your peace of mind.



Our Team & Standards

Trained Professional Cleaners

Our team is made up of trained cleaning professionals who focus on thorough, detail-oriented service.

Certified Cleaning Standards

Our team follows a nationally recognized training system and uses EPA-certified products to ensure a safe, healthy clean for your home, family, and pets.

Insured Service

We are insured, giving clients added peace of mind when inviting our team into their space.

Rigorously Selected

We utilize a detailed interview and training process to ensure we only send the best technicians into your home. We focus on character, reliability, and a heart for service.

Clear Communication

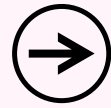
We provide clear updates, reliable scheduling, and quick responses every time.

Speed Cleaning Certified

Trained to clean efficiently and thoroughly in a short amount of time without compromising quality.

Consistent Attention to Detail

Our services are designed to deliver reliable, detailed cleaning support tailored to each space.



Our Capabilities & Experience

Recurring Cleaning



Ongoing cleaning support to help your home stay consistent and manageable.

Royal Treatment Deep Cleaning



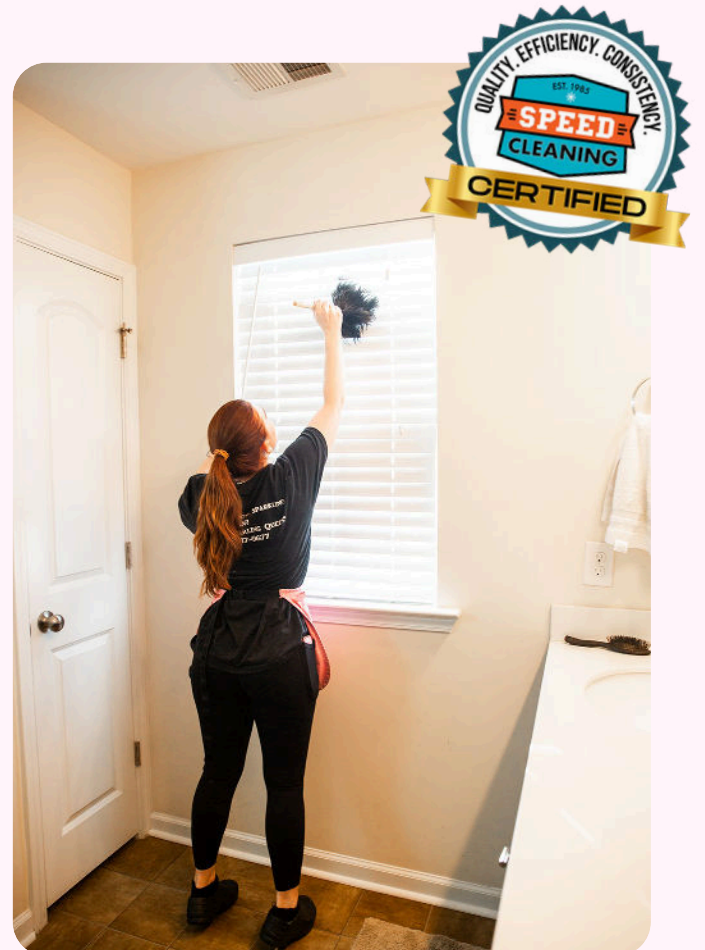
A detailed top-to-bottom clean for homes that need extra attention.

Move-In / Move-Out Cleaning

Thorough cleaning to help make moving in or out feel easier.

Office Cleaning

Reliable cleaning for office spaces that need to stay clean, fresh, and presentable.



OUR 4 STEP JOURNEY



Get your instant quote

Tell us about your home and priorities. We generate a personalized quote based on size, condition, and service type.



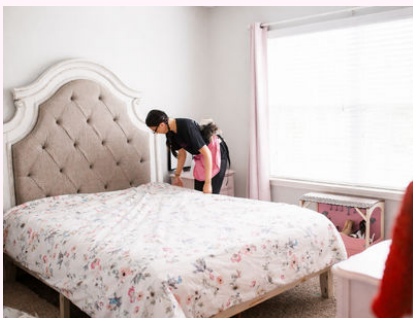
Schedule Your Cleaning

Choose your date and frequency. We lock in your appointment and confirm all details ahead of time.



Our Technicians Arrive

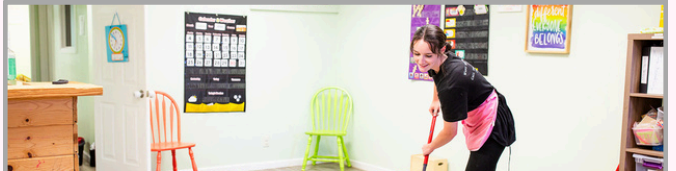
Your Sparkling Queens team arrives on time, fully equipped, and ready to work.



Enjoy a Sparkling Space

Walk into a clean, refreshed space without lifting a finger. If anything isn't right, **let us know within 24 hours**, we'll come back and make it right ❤️

WHAT'S INCLUDED IN YOUR CLEAN

FIT FOR A QUEEN (Maintenance) THE ROYAL TREATMENT (Deep Clean) OPTIONAL ADDONS	
WHOLE HOUSE ✓ Dusting baseboards, blinds, & doors ✓ Dusting light fixtures, lamps, & fans ✓ Windowsills & general dusting ✓ Cleaning mirrors & removing cobwebs ✓ Taking out trash ✓ Sweeping, vacuuming, & mopping	ALL MAINTENANCE TASKS + DETAILED ◆ Baseboards wet wiped ◆ Doors & woodwork wet wiped ◆ Blinds wet wiped ◆ Windowsills wet wiped ◆ Full cabinet exterior wiping ◆ Deep scrubbing of showers & tubs ◆ Interior & exterior of microwave ◆ Exterior of appliances detailed ◆ Detailed stovetop & range hood cleaning
BATHROOMS ✓ Cleaning showers & tubs ✓ Sanitizing toilets ✓ Spot cleaning cabinet exteriors ✓ Wiping countertops & sinks	CUSTOM UPGRADES/ADDONS • Refrigerator Interior (\$75): A complete deep clean and sanitization of all shelves, drawers, and walls. (Note: Fridge must be empty of food for this service). • Oven Interior (\$75): Deep degreasing and scrubbing of the oven interior, racks, and glass door. • Sheet Change Service (\$10): We will professionally put on new sheets and make all beds in the home. (Note: Customer must remove dirty sheets and leave fresh linens at the foot of each bed).
KITCHEN ✓ Wiping stove top & range hood ✓ Interior & exterior of microwave ✓ Wiping appliance exteriors ✓ Spot cleaning cabinet exteriors ✓ Wiping countertop & sink (Dishes must be removed)	
BEDROOMS ✓ Beds made ✓ General dusting of surfaces	

To ensure we provide the best service possible, please note:

- Dishes: Sinks must be completely free of dishes for us to sanitize the basin.
- **Not Included:** Organizing, decluttering, wall cleaning, reaching items with a ladder (we do bring a 2-step ladder).

WHAT OUR CLIENTS SAY ABOUT US...

From a mother...



My daughter recently gave me a gift of the Sparkling Queens cleaning service for my home. I've never had anyone clean my house in my entire life. **These ladies were phenomenal!** They were very thorough and also very pleasant. **Truly living up to the name Sparkling Queens.** I live on a fixed income but I will definitely put this in my budget for the future.

- Marlene Sikes

From a repeat client...



I went through with sparkling queens when I moved out of my house now they did another clean and I loved it they were very professional and weren't nervous of my dogs lol. **I thank them so much and glad we are going with them going forward.** Continuing to show my love for this company they are awesome thank youuu.

- Kiara Eversley

From a first-time cleaning service client...

This was my **first time using any cleaning service.** Im so busy, I was looking for some help. Boy!!! Did I pick the right people. The communication from the start was very professional and very pleasing. Able to work with me and changing a date.

I had work and left my keys for them to allow themselves to come inside my house as I had a work function to attend to. I left a note and once they came to the house they notified me and my wants. Throughout the cleaning process I was shown pictures of the progress. This was very reassuring and could not believe the amazing work they were doing. My keys were left where I placed them and I walked into a brand new place. **Thank you so much for everything and I would recommend you 1,000%.** Thank you ❤️

- Sandra Kunda

FREQUENTLY ASKED QUESTIONS

Do I need to provide cleaning supplies?

Nope, we bring everything needed. Our team arrives fully equipped with professional-grade products and tools to deliver a consistent, high-quality clean every visit 🧡

What is your cancellation or rescheduling policy?

We ask for a little notice so we can support our team. We require **at least 48 business hours' notice for any cancellations or reschedules** using our official change form.

Our goal is to help our team thrive, and last-minute changes can impact their schedule, so we truly appreciate the heads up 🧡

What if I'm not home during the cleaning?

Many of our clients aren't home during their visit. We'll coordinate secure entry (like a keypad or lockbox) ahead of time so everything runs smoothly. Your home is always handled with care and professionalism.

Do I have to sign a long-term contract?

Never. We believe our work should keep you coming back—not a contract. You can adjust or pause your service anytime with proper notice.

What is your Satisfaction Guarantee?

If you aren't 100% happy with your clean, **notify us within 24 hours**. We ask that you allow us to return to your home within **72 hours of notification** to make it right at no additional charge.

Where can I reschedule my cleaning?

You can easily reschedule your cleaning through our online form here. Just fill out the details, and our team will confirm your new schedule.

<https://sparklingqueens912.com/reschedule-your-cleaning/>

Need anything else? We're always here to help.
Reach out to us at 972-357-1278 for an immediate response.

THE SPARKLING DIFFERENCE...

Most cleaning companies look the same. Here is what sets us apart.

We Invest in People – Our Dream Wall reflects our commitment to mentoring professionals—not just hiring cleaners.

Supporting Cancer Patients – We partner with Cleaning for a Reason to provide free cleanings during treatment.

Community & Recognition – Proudly military spouse-owned and voted Best of the Best.

The \$5 Give-Back – Add \$5 to your clean to support local homeless women in need of feminine supplies through City of Refuge.

When you choose Sparkling Queens, **you're not just booking a cleaning, you're supporting a company that puts people first.**



Purpose-driven. Community-focused.
Sparkling with intention.



Thank You!

We appreciate you considering Sparkling Queens to make your life a little easier, and a lot more sparkling 💖

We don't just clean homes, we create spaces where you can relax, reset, and thrive. We look forward to earning your trust.



Phone Number
972-357-1278



Website
sparklingqueenstexas.com